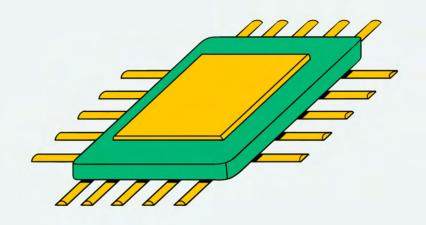


# AI TOOLS FOR REAL-TIME BUSINESS EFFICIENCY & PROFITABILITY

A PRACTICAL GUIDE FOR SMALL BUSINESSES

**PRESENTED BY:** 

**ELOY YNDIGOYEN** 



# INTRODUCTION - ELOY YNDIGOYEN

### **Industry Experience**





#### **Education**







# THE EVOLUTION OF EFFICIENCY









# AI TOOLS FOR OPERATIONAL EFFICIENCY

Real-Time Tracking and Updates

> Automated Inventory Management

Automated Order

**Processing** 

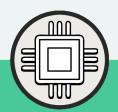
**Intelligent** 

Invoicing

Data-Driven Insights

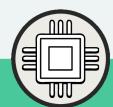
Customer Communication Automation

# THE SIX DRIVERS: FROM STREAMLINING TO AUTOMATION



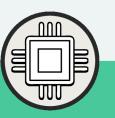
#### **EFFICIENCY**

Wasted Time in Hiring and Manual Processes



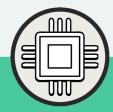
#### RISH

**Cost of a Bad Hire** 



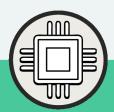
#### **ENGAGEMENT**

Employee Satisfaction and Retention



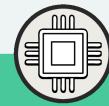
#### **PRODUCTIVITY**

**Productivity Boost** from Automation



#### SPEED

Time to Hire and Cost of Delays



#### RETENTION

Financial Impact of Turnover

## CHALLENGES & INEFFICIENCIES



To fully leverage AI, you first need to tackle existing challenges. At **Spread The Love**, manual order handling, invoicing, and customer communication processes can create delays and inefficiencies.

- High Risk of Human Error and Delays: Manual data entry, order processing, and invoicing increase the likelihood of mistakes and cause delays, leading to customer dissatisfaction and potential revenue loss.
- Time-Consuming and Resource-Intensive: Relying on manual steps for inventory checks, shipment tracking, and follow-ups consumes significant time and effort, limiting productivity and scalability.

# MEET ZACH, SR. OPERATIONS MANAGER AT STL



**Manual Data Entry** 



**Order Tracking Discrepancies** 



**Inconsistent Inventory Updates** 



**Time-Consuming Invoicing** 





**Lack of Strategic Focus** 

INEFFICIENT MANUAL WORKFLOW: THE NEED FOR CHANGE

Invoicing Shipment **Purchase Order** Manual Input into 3PL Send Invoice to Customer Open Email with PO System Manually verify tracking in 3PL system Manual Entry into System Receive Payment from Customer **Email Customer with** Tracking Info Review & Approve PO QTY and Pricing Receive Payment from Customer Manual Reply to PO email Review Invoice, Pricing to Customer



# INTRODUCING DOSS: YOUR AI-POWERED AUTOMATION SOLUTION





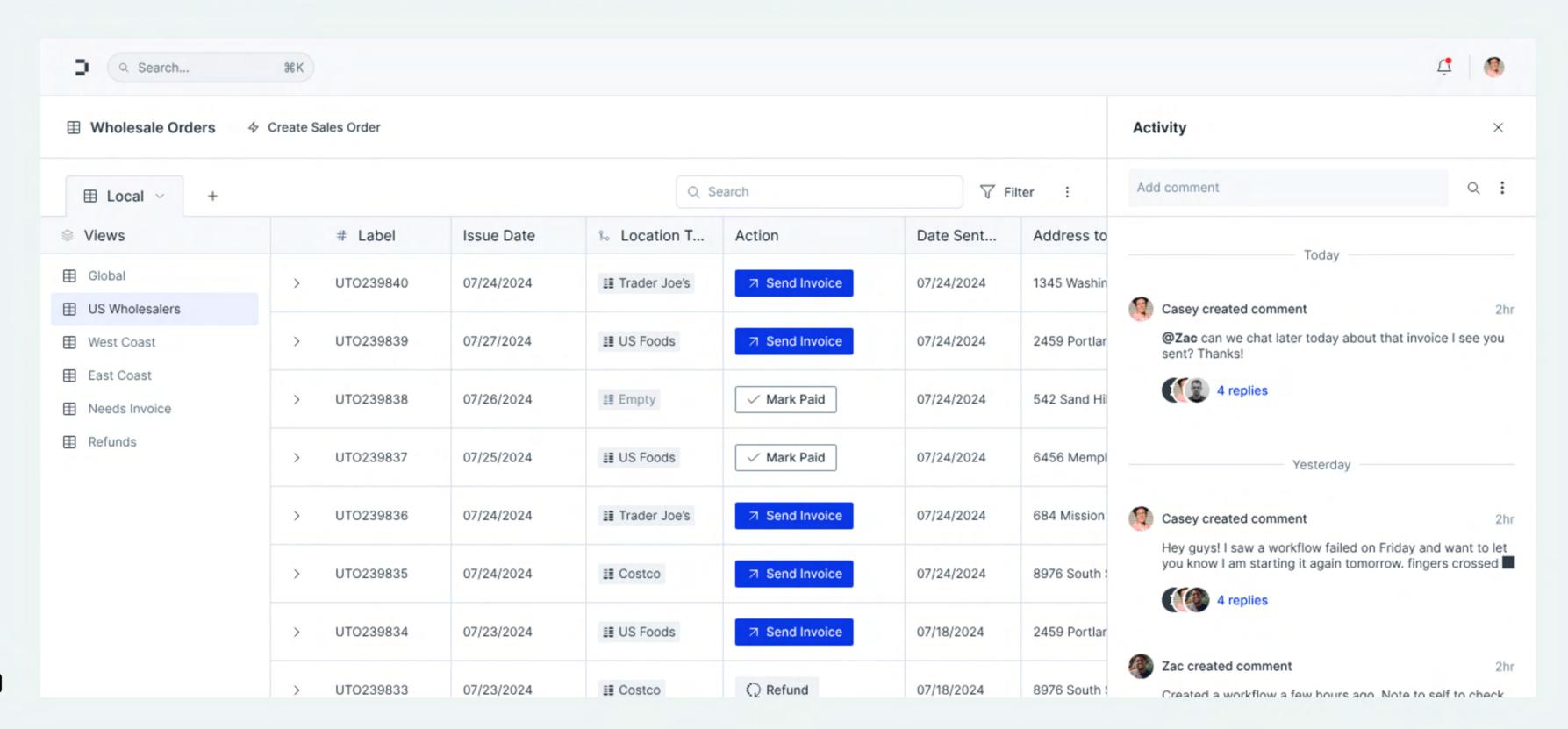
**Doss** is an AI-powered automation tool designed to streamline your business operations by reducing manual work, increasing accuracy, and enhancing efficiency.

**Doss** seamlessly integrates into your existing systems, enhancing operational efficiency without disrupting your current workflows.

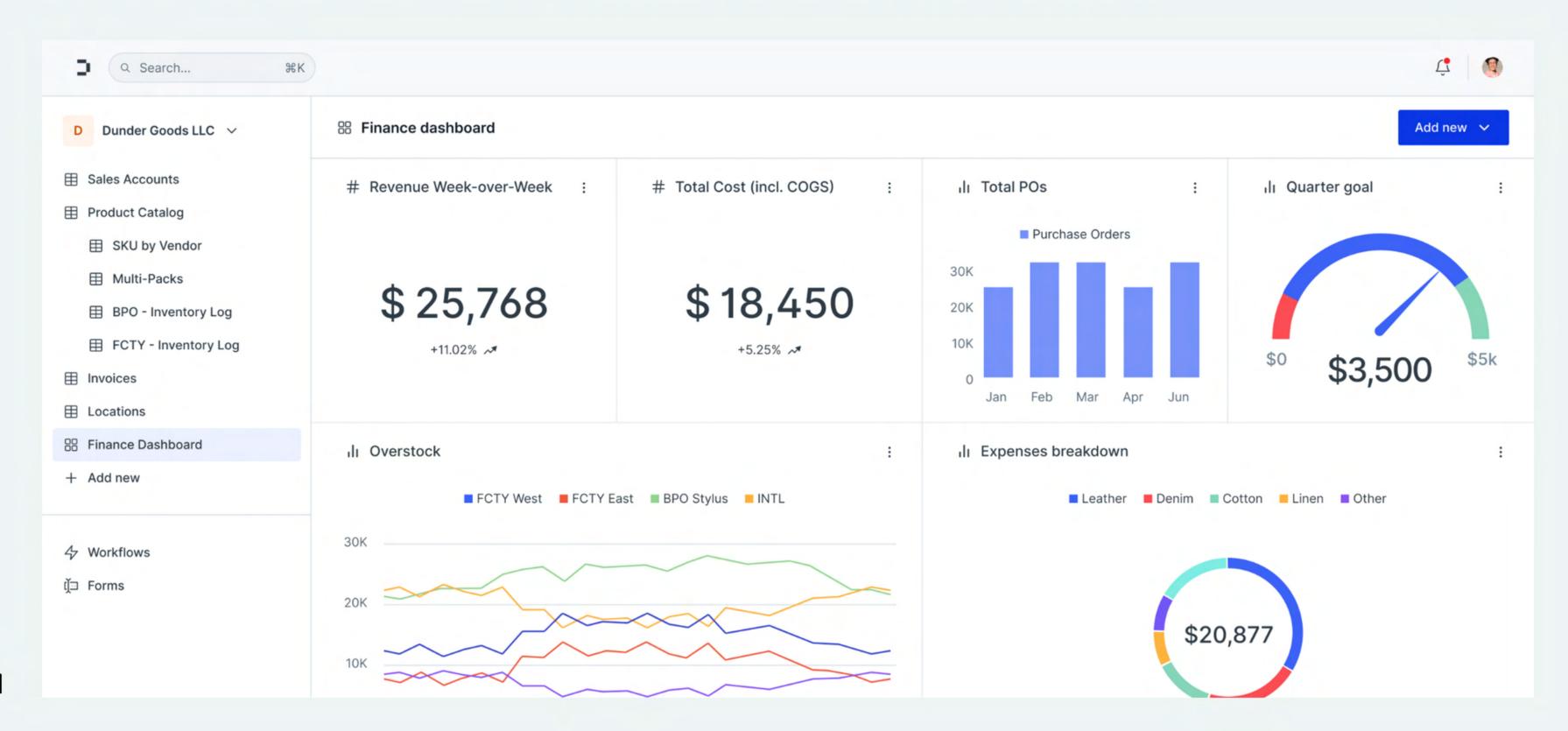
#### Key Features:

- AI-driven order processing
- Automated invoicing and payment tracking
- Real-time inventory management
- Automated customer communication and updates

## DOSS IN ACTION: SALES ORDERS



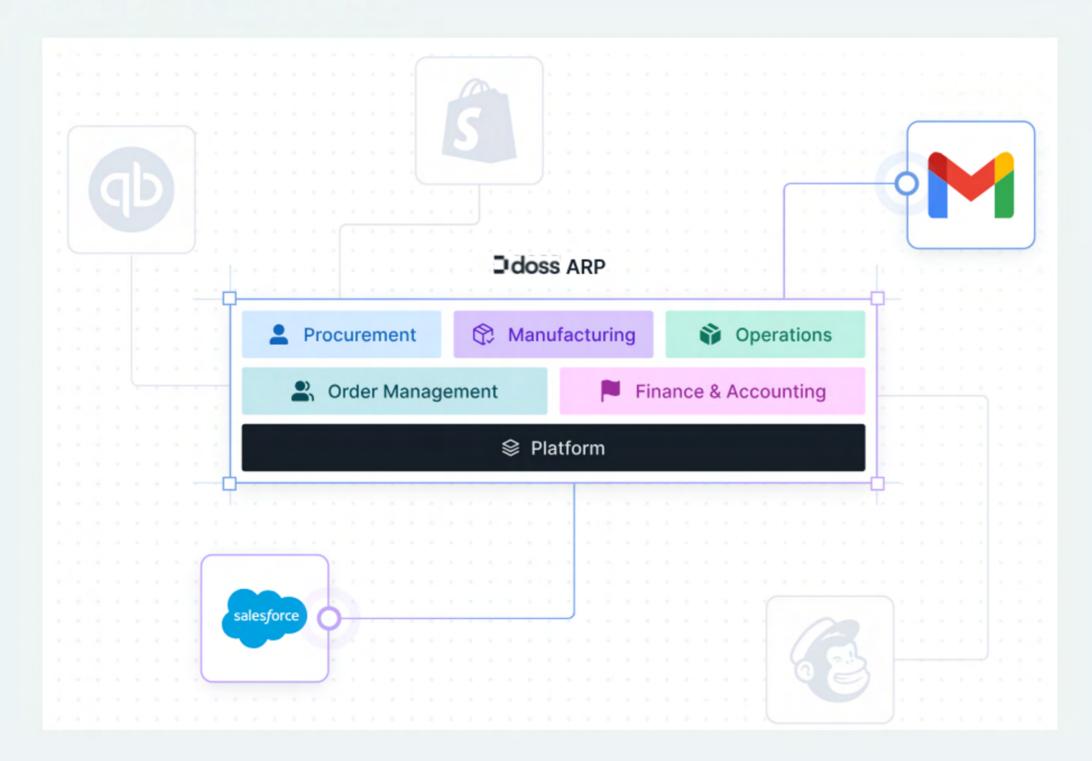
# DOSS IN ACTION: FINANCE DASHBOARDS



# DOSS IN ACTION: ORDER MGMT / TRACKING

E	∄ APAC WH ∨	⊞ US/CA 3PL ∨	⊞ EU 3PL ∨	+			y add custom fields	√ Filter
	of Order ID	Customer ID	% Order Type	Status	₹ Qty	Total (\$)	+	
>	ABF9BA73-058B	MakoReel	E-Commerce	<ul> <li>Delivered</li> </ul>	550	\$596,784.24	<u> </u>	
>	7E978295-C350	MakoReel	E-Commerce	<ul><li>In Transit</li></ul>	10	\$180.28	Edit Field	×
>	B10F2AFC-D04A	MakoReel	E-Commerce	<ul><li>In Transit</li></ul>	4500	\$10,911,248.08	Type  Public Link	
>	959D3E3E-90CC	UNFI	E-Commerce	<ul><li>In Transit</li></ul>	200	\$209.69	Label	Tracking # Link
>	022170EA-2465	UNFI	E-Commerce	<ul> <li>Delivered</li> </ul>	220	\$250.83	Tracking # Link	#1Z2430958204986
>	170D3461-B4D3	Oakland Airport	E-Commerce	<ul><li>In Transit</li></ul>	561	\$2,012,239.88	Required Show Link Preview	#1Z2409258340958
>	6E3D1DC9-4401	Oakland Airport	E-Commerce	<ul> <li>Delivered</li> </ul>	0			#1Z3249802309243
>	846FB4BD-4118	Doss	E-Commerce	<ul><li>Pending</li></ul>	90	\$579,952.22		#1Z2398402918232
								#1Z0284738959238

# DOSS INTEGRATES SEAMLESSLY WITH YOUR EXISTING SOFTWARE



# ZACH IS HAPPY TOO!

- Retain Top Talent
- Foster Career Growth
- Lower Turnover
- Boost Productivity
- Improved Work-Life Balance
- Reduced Burnout
- Increased Focus on Strategic Goals



## AFTER IMPLEMENTING DOSS

### HUMAN VS AI

- AI Handles
   Repetitive Tasks
- Humans Focus on Strategic Activities
- Collaborative
   Workflow Between
   AI and Humans

### TEAM DYNAMICS

- Increased Capacity for Innovation
- Greater Ownership and Accountability
- Enhanced Skill
   Development

#### **BUSINESS IMPACT**

- Order Processing Time
   Reduced by 12x
- Operational Efficiency
   Increased by
   Streamlining Workflows
- Cost Savings Achieved
   Through Automation
   and Error Reduction



# QUESTIONS AND ANSWERS

Your insights and questions are highly valuable to me, and I want to create an engaging and interactive session. Please feel free to send me your questions and concerns for clarification.

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